

CHRISTINA STANDERFER

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EDUCATION

Ph.D., Communication (2003) University of Colorado-Boulder
Dissertation: *Engaging Theory, Engaging Citizens: An Exploration of the Relationships among Civic Participation, National Service, and Rhetoric*
Dissertation Advisor: Gerard Hauser
M.A., Communication (1988) University of Arkansas-Little Rock
B.A., Speech Communication (1982) University of Arkansas-Little Rock

RESEARCH INTERESTS

My research centers on the investigation how people define civic engagement, public issues, and public opinion through their words and actions. I also engage in research to investigate best practices of social justice work and how these practices converge and diverge at the local, regional, national, and international levels.

AWARDS/RECOGNITION

- U.S. Fulbright Scholar Grant to Albania, 2012-2013. Lecturing scholar University Marin Barleti, Tirana, Albania
- Participant in Rhetoric Society of America's First Biennial Institute Seminar on "The History of Rhetoric as Teaching Tradition," May 2005 (One of twenty-two people accepted from over one hundred applicants.)
- Honorable Mention, Rhetoric Society of America Dissertation Award, 2003-2004
- All Star Advanced Practitioner Award (for service-learning), Colorado Campus Compact, 2003
- National Service Fellow, Corporation for National Service, 2001-2002 (One of six people chosen from competitive proposals submitted from across the country.)
- International Communication Association, Instructional and Developmental Division, Excellent Teaching by a Graduate Student Award, University of Colorado, 1999-2000

TEACHING EXPERIENCE

- Associate Professor (tenured), University of Arkansas Clinton School of Public Service, September 2010 to present
- Assistant Professor, University of Arkansas Clinton School of Public Service, July 2007 to September 2010
- Inaugural Faculty, Adjunct Assistant Professor, University of Arkansas Clinton School of Public Service, Fall 2006
- Assistant Professor, Department of Writing and Speech, University of Central Arkansas, 2003-2007
- Instructor, Department of Communication, University of Colorado, 2000-2001
- Graduate Teaching Assistant, University of Colorado, 1997-2000; Lead Graduate Teacher, 1998-99
- Instructor, Department of Speech Communication, University of Arkansas at Little Rock, 1991-1996

TEACHING-RELATED ACTIVITIES

- Served as course coordinator for two courses, supervising graduate teaching assistants in Interaction Skills and Principles and Practices of Argumentation, while an instructor at the University of Colorado, 2000-2001
- Supervised both graduate and undergraduate teaching assistants while teaching Introduction to Speech Communication as an instructor at the University of Arkansas at Little Rock, 1991-1996
- Directed Interactive Learning Lab for students in required core speech communication class at the University of Arkansas at Little Rock, 1982-1989

ADMINISTRATIVE EXPERIENCE

Interim Associate Dean, College of Professional Studies, University of Arkansas at Little Rock, November 2004 through June 2005. Coordinated the College's assessment and recruitment efforts and participated in developing and implementing strategic plans for eight departments and programs within the College.

Director, Service Learning Program, University of Colorado-Boulder, 2002-2003. Worked with faculty across the curriculum to encourage implementation of service learning (community-based) pedagogy; provided small grants for service learning course development and made budgetary decisions for the program; served as the primary liaison between community organizations seeking to partner with university faculty interested in offering meaningful field experiences to their students.

COURSES TAUGHT

Graduate Courses

Communication and Conflict Transformation
Communication and Social Change
Advocacy in Public Service
Political Communication
Managing Public Disputes
Social and Material Construction of Poverty
*Public Service Practicum

In addition, served as faculty advisor for thirty-four students completing capstone projects and worked with sixteen students on independent studies on topics including Community Organizing, Women and Leadership in Public Service, Advanced Readings: Queer Theory, International Development and Public Service, and Ethnographic Methods for Public Servants.

Representative Undergraduate Courses

Rhetoric Courses

*Rhetoric & Civic Community
Rhetoric and Citizenship
Rhetorical Criticism
Rhetoric of Political Campaigns
Critical Thinking: Civil Society
Evolution of Rhetorical Theory
Principles/Practices of Argumentation
Persuasion

Theory Courses

Human Communication Concepts
Applications in Communication Theory

(* indicates service learning course)

Gender Courses

Gender Communication
Seminar in Gender in Talk
Seminar in Doing Gender

Organizational Courses

*Leadership Practicum
Interviewing
Business and Professional Speaking

Other Courses

Introduction to Speech Communication
*Human Potential (1st year experience course)
Principles of Public Speaking
Interaction Skills (small groups course)
Communication and Conflict

PUBLICATIONS (refereed)

- Standerfer, C. & Schafer, J. (in press). Holding Nonprofits Accountable: Frameworks That Distinguish between Looking Good and Doing Good. In Baehler, K., Besharov, D., & Klerman, J. (eds.). *Modern Performance Measurement around the World: Unifying Theories and Cross-National Applications*. Oxford, UK: Oxford University Press.
- Standerfer, C. (2014). Accidental Lessons: Teaching Language Skills and Collaboration by Teaching Debate. In *Proceeding of the 4th Annual Foreign Language Teaching and Applied Linguistics Conference*. Sarajevo, Bosnia & Herzegovina: International Birch University.
- Standerfer, C. (2013). Using Contemporary Cases to Teach the (Non)Subtleties of Language Evident in Logical Fallacies. *Journal of Foreign Language Teaching and Applied Linguistics*.
- Standerfer, C. (2012). Combining Communication Theory and Principles of Public Sociology: Toward an Interdisciplinary Approach to National Identities and International Relationships. *Proceedings of the Albanian Institute of Sociology 7th International Conference*. Vlore, Albania.
- Bavon, A. & Standerfer, C. (2010). The Effect of the 1997 Texas Motorcycle Helmet Law on Motorcycle Crash Fatalities. *Southern Medical Journal*, vol. 103.
- Hemphill, M. & Standerfer C. (2009). One-Squared: The Power of Socially Constructed Service Learning. In *Proceedings of the 114th Annual Meeting of North Central Association/The Higher Learning Commission*, Chicago, IL.
- Standerfer, C. (2009). Beyond Lesbian Identity: Exploring The Use of Narrative in Kathy Webb's Successful Campaign for The Arkansas State Legislature. In J.L. Edwards (Ed.). *Gender and Political Communication in America: Rhetoric, Representation, and Display*. Lanham, MD: Lexington Books.
- Standerfer, C. (2008). Revisiting the Impact of Tribalism on Civil Society: An Investigation of the Potential Benefits of Membership in an E-tribe on Public Life. In T. Adams & S. Smith (Eds.) *Electronic Tribes: The Virtual World of Geeks, Gamers, Shamans, and Scammers*. Austin, TX: University of Texas Press.
- Palmer, D., & Standerfer, C. (2004). Employing Civic Participation in College Teaching Designs. *College Teaching*, 52.
- Tracy, K. & Standerfer, C.C. (2003). Selecting a School Superintendent: Sensitivities in Group Deliberation. In L. Frey (Ed.). *Group Communication in Context: Studies of Bona Fide Groups*. Mahwah, NJ: Lawrence Erlbaum Associates.
- Standerfer, C. (2002). *Why Serve? Understanding Service Orientations of AmeriCorps*VISTA Members*. Washington, DC: Corporation for National and Community Service.
- Davis, S., Standerfer, C., & Grim, A. (2001). Negotiating Social Order: A Case for Exploring the Relationships between Rhetorical Criticism and Critical Social Science in the Analysis of Public Argument. In G. Thomas Goodnight (Ed.). *Arguing Communication and Culture*. Washington, DC: National Communication Association.
- Thompson, C.L. & Standerfer, C.C. (1992). Interactive Public-Speaking Activities: Getting Students Comfortable before a Speech Assignment. *The Speech Communication Teacher*.
- Hemphill, M.R. & Standerfer, C.C. (1992). Computer-Assisted Instruction in the Basic Course. In L. Hugenburg (Ed.). *Teaching and Directing the Basic Communication Course*. Dubuque, IA: Kendall/Hunt.

PUBLICATIONS (refereed)

- Hemphill, M.R. & Standerfer, C.C. (1987). Enhancing Computer-Based Lessons for Effective Speech Education. *Communication Education*, 36.
- Hemphill, M.R. & Standerfer, C.C. (1986). Evaluating Computer-Assisted Instruction in the Speech Communication Curriculum: A Checklist of Necessary Features. *Virginia Journal of Communication*, 7.

PUBLICATIONS: TECHNICAL REPORTS

- Standerfer, C. (2015). *Report on Perceptions of Diabetes and Diabetes Prevention Programs from Stakeholders across the State of Arkansas*. Produced for Arkansas Department of Health.
- Standerfer, C. (2015). *Sustainable Water Sector Capacity Development in Albania: Training in Advocacy and Message Design Assignment Report*. Produced for Water Safety and Sewerage Association of Albania (SHUKALB).
- Standerfer, C. (2014). *Summary Report: Consultation with Albanian Ministry of Foreign Affairs*. Produced for U.S. Embassy, Tirana, Albania.
- Standerfer, C. (2013). *Summary Report of Training for Women in Security Sector*. Produced for UN Women, Tirana, Albania.
- Standerfer, C. (2012). *Report Of Focus Group Discussion Concerning City of North Little Rock's Participation in The CPPW Initiative*. Produced for City of North Little Rock, AR.
- Standerfer, C. (2012). *Levy (NLR) Residents' Perception of Resources Available and Needed for Healthy Living: A Report on a Community Conversation*. Produced for City of North Little Rock, AR.
- Standerfer, C. (2012). *Rose City (NLR) Residents' Perception of Resources Available and Needed for Healthy Living: A Report on a Community Conversation*. Produced for City of North Little Rock, AR.
- Standerfer, C. (2011). *Independence County CPPW Leadership Teams' Perceptions of Joint Use Agreements: A Report of a Focus Group Discussion*. Produced for Arkansas Department of Health.
- Standerfer, C. (2009). *Uncertain Waters: Considering Water Quantity and Quality Issues in Arkansas*. Produced for UA Cooperative Extension Service. (With Lorrie Barr, Ruth Craw, and Tom Riley).
- Standerfer, C. (2006). *Homeless Populations' Perceptions of Needs: A Report of Focus Group Discussions*. Produced for Arkansas Department of Health and Human Services.

PUBLICATIONS (non-refereed)

- Standerfer, C.C. (Assoc. Ed.). (1994). *Working for Understanding*. North Little Rock, AR: Human Communication Cooperative.
- Standerfer, C.C. (1994). Developing a Friendship. In M.R. Hemphill (Ed.). *Working for Understanding*. North Little Rock, AR: HCC.
- Standerfer, C.C. (1991). Female/Male Communication: A Course by Newspaper. *Arkansas Democrat*, September through December, 1991. (wrote six articles in a thirteen article series)
- Standerfer, C.C. (1990). Further Insights into Communication: Intercultural Communication. In L.M. Pledger (Ed.). *Insights into Communication*, 2nd Ed. Mabelvale, AR: HCC.
- Butler, J.B. & Standerfer, C.C. (1990). Insights into Self-Concept. In L.M. Pledger (Ed.). *Insights into Communication*, 2nd Ed. Mabelvale, AR: HCC.
- Standerfer, C.C. (1990). Willabee/Wannabee Exercise. *Journal of Communication Studies*, 8.

CONFERENCE PAPERS/PRESENTATIONS (refereed)

Nonprofit/Public Policy Focus

- Standerfer, C. & Schafer J. (2011). Government for the People or People for Themselves? Citizens' Changing Perceptions of the Role of Government in Providing Public Services. Presented at the Association for Public Policy Analysis Management International Conference, Moscow, Russia.
- Standerfer C. & Schafer, J. (2011). Holding Nonprofits Accountable: Frameworks that Distinguish between Looking Good and Doing Good. Presented at the Association for Public Policy Analysis Management International Conference, Moscow, Russia.
- Standerfer, C. & Schafer, J. (2010). An Assumption of Good: How Nonprofits Are Reinventing Civil Society in the US. Presented at 13th Biennial Conference of the International Society for Justice Research in Banff, Alberta, CA.
- Standerfer, C. (2010). D3P3 Matrix of Social Change: Determining Appropriate Methods of Social Change Practice. Poster presented at 13th Biennial Conference of the International Society for Justice Research in Banff, Alberta, CA.

Discourse/Rhetoric Focus

- Standerfer, C. (2013). The Effects of Different Kinds of Televised Political Messages on Voter Behavior: What Can the American Experience Teach Albanians? Presented at the International Conference of British and American Studies in Tirana, Albania.
- Standerfer, C. (2010). The Arkansas Forums Consortium: Fostering Public Discussion through Collaboration with University and Community Partners. Presented at the Central States Communication Association in Cincinnati, OH.
- Standerfer, C. (2008). Promoting Deliberative Democracy through Public Issues Forums: What Really Happens When Citizens Deliberate and What Difference Does It Make? Presented at the International Conference on Rhetorical Citizenship and Public Deliberation in Copenhagen, Denmark.
- Standerfer, C. (2008). When Talk Is Action: Understanding the Responsibilities of Rhetoric in Public Work. Presented at the Rhetoric Society of America Biennial Conference in Seattle, WA.
- Standerfer, C. (2008). Engaging Communication Theory through Participation in a Public Service Practicum: Views from The Field That Inform the Discipline. Presented at the annual meeting of the Western Speech Communication Association in Broomfield, CO.

Discourse/Rhetoric Focus (continued)

- Standerfer, C. (2006). Theories of/in Talk about Addressing Social Needs: Constructing Rationality in Group Discussion. Presented at the 92nd Annual Meeting of National Communication Association in San Antonio, TX.
- Standerfer, C. (2005). Exploring the Rhetorical Implications of the William Jefferson Clinton Presidential Center. Presented at the 91st Annual Meeting of National Communication Association in Boston, MA.
- Standerfer, C. (2004). Volunteer Voices: National Service Participants' Discursive Constructions of Citizenship. Presented at the Rhetoric Society of America Biennial Conference in Austin, TX.
- Standerfer, C. (2003). Incorporating Service Learning into a Rhetoric Curriculum. Presented at the 89th Annual Meeting of the National Communication Association in Miami, FL.
- Standerfer, C. (2002). The Rebirth of Trust as a Form of Sociability: The Case of National Service Participants. Presented at the ARNOVA (Association for Research on Non-Profit Organizations and Voluntary Associations) Conference in Montreal, Canada.
- Standerfer, C. (2002). Why Serve? The Importance of Understanding Motivation in Recruiting and Retaining National Service Participants. Presented at the Points of Light Conference in Salt Lake City, UT.
- Standerfer, C. (2002). Engaging Theory/Engaging Citizens: Toward a Vernacular Rhetoric Model of Civic Participation. Presented at the Rhetoric Society of America Biennial Conference in Las Vegas, NV.
- Davis, S., Standerfer, C., & Grim, A. (2001). 'Being' and 'Doing' American in Discussions of President Bush's 'Faith-Based Initiative': Exploring the Relationship between Rhetorical Criticism and Critical Social Science. Presented at 12th NCA/AFA (National Communication Association/American Forensic Association) Conference on Argumentation in Alta, UT.
- Standerfer, C.C. (1998). Clinton, Chronotope, and Carnival: A Bakhtinian Analysis of the President's Whitewater Discourse. Presented at 85th annual meeting of the National Communication Association in New York, NY.
- Standerfer, C.C. (1998). Building Communities for a New Century: The Relationship between CMC and the Community of National Service Participants. Presented at 85th annual meeting of the National Communication Association in New York, NY.
- Tracy, K. & Standerfer, C.C. (1998). Contesting a Decision-Making Process: The Case of the Rocky Mountain School Board. Presented at 85th annual meeting of the National Communication Association in New York, NY.
- Smith, L.D. & Standerfer, C.C. (1987). Reagan's Strategic Defense Initiative as Political Innovation: The Machiavellian Jedi and His Princely Use of Force. Presented at the annual meetings of Central States Speech Communication Association and the Southern Speech Communication Association in St. Louis, MO.
- Standerfer, C.C. & Rozema, H. (1986). Kenneth Burke Meets Hawkeye: A Dramatistic Analysis of M*A*S*H. Presented to 16th annual meeting of the Popular Culture Association in Atlanta, GA.

Pedagogy Focus

- Hoffpauir, S.A & Standerfer, C.C. (2015). Defining "Service" in Service-Learning. Presented at 2015 Gulf South Summit in Little Rock, AR.
- Standerfer, C. (2014). Fulbright Experiences: Expanding Boundaries and Building Partnerships. Presented at the 2014 NASPAA Annual Conference in Albuquerque, NM.
- Standerfer, C. (2010). Promoting *Paideia* and Civic Engagement in Rhetorical Theory Pedagogy: A Roundtable Discussion. Presented at the Rhetoric Society of America Biennial Conference in Minneapolis, MN.
- Cumbo, K., Standerfer, C., Evans, C., & Ciptlet, D. (2003). Service Learning: Integrating Service, Citizenship, and Rigorous Academics. Presented at Rocky Mountain Communication Association Annual Conference in Boulder, CO.
- Standerfer, C.C. (1994). Computers, Communication, Connections: Using CBI in Speech Education. Presented at the Association for Applied Interactive Multimedia conference in Charleston, SC.
- Standerfer, C.C. & Hemphill, M.R. (1991). Working Alone vs. Working in Teams During Computer-Based Instruction in Public Speaking. Presented at 33rd International Conference of ADCIS in St. Louis, MO.
- Hemphill, M.R. & Standerfer, C.C. (1988). The Effects of Increasing Feedback and Interactivity on Student Performance during CBI. Presented at the annual meeting of the International Communication Association in New Orleans, LA.

Gender Focus

- Standerfer, C.C. & Agne, R.R. (1999). Undoing/Redoing Gender: An Analysis of the Discourse of Psychic Healers. Presented at 86th annual meeting of the National Communication Association in Chicago, IL.
- Pledger, L. M. & Standerfer, C.C. (1994). Women in the 90's: Are They Publishing or Perishing in the Speech Communication Field? Presented at 84th annual Meeting of the Speech Communication Association in Chicago, IL.
- Standerfer, C.C. & Pledger, L.M. (1994). Teaching Gender Communication via a Newspaper Course. Presented at Midwest Women's Conference in New Orleans, LA.

SERVICE TO DISCIPLINE/PROFESSIONAL INVOLVEMENT

- Member of 2015-16 cohort of Centers for Public Life, Kettering Foundation.
- Reviewer for Eastern Europe Countries, US Department of State/Council of International Exchange of Scholars, August 2013 to August 2017
- Member National Communication Association, 1988 to present
- Member International Communication Association, 2008 to present
- Member Rhetorical Society of America, 2002 to present
- Member Western States Communication Association, 2006 to present
- Member Central States Communication Association, 2007 to present
- Editorial Board Member, *Women's Studies in Communication*, Fall 2004 to present
- Member Phi Kappa Phi Honor Society, 1985 to present; Executive Secretary, Chapter 134, 1993-1997
- Guest reviewer, *Management Communication Quarterly*, Spring 2006
- Respondent for panels presented at annual meetings of the Central States Communication Association and the National Communication Association; 2011; 2008; 2004
- Member Arkansas Speech Communication Association, 1989 to 1996
- Associate editor for *Journal of Communication Studies*, a publication of the Arkansas Speech Communication Association, 1991-1992

INVITED LECTURES

University of the Pacific, Jacoby Center for Civic Engagement, Stockton, CA. Presented lectures to faculty of the Center and students in a Rhetoric and Political Economy graduate course, November 2008; March 2010.

Universiteti Marin Barleti, Tirana, Albania. Presented keynote address, "Mother Teresa as an Inspiration to the World" at Symposium on the 100th Anniversary of Mother Teresa's Birth.

INVITED PUBLICATIONS

Standerfer, C. (January 2009). Winter Break, *Soiree Magazine*, an Arkansas Business Limited Partnership Publication.

REPRESENTATIVE CONSULTING WORK

- **Arkansas Department of Health.** Comprehensive needs assessment of BreastCare clients, potential clients, women of screening age, and BreastCare providers and non-providers. July 2015-May 2016.
- **Arkansas Department of Health.** Research on perceptions of public, provider, payer, and policy-maker needs for diabetes education and prevention programs. Conducted interviews, focus groups, and best practices research. Developed policy briefs. January-December 2015.
- **Water Safety and Sewerage Association of Albania (SHUKLAB).** Consultation on advocacy methods to promote test-based certification for water workers. Developed training modules and consulted on position papers. June 2015.
- **Albanian Ministry of Foreign Affairs/US Embassy Tirana.** Consultation on media and communication strategies. October 2013.
- **Albanian Institute of Public Affairs/US Embassy Tirana.** Developed and presented workshop on effective public speaking. October 2013.
- **United Nations Women,** Tirana Albania. Designed and delivered training for Albanian Women Lawyers Network, Women at the School of Magistrates, and Women in the Security Sectors. Topics included Professional Communication, Effective Public Speaking, Effective Advocacy, and Conflict Transformation. December 2012-April 2013.
- **City of North Little Rock,** Communities Putting Prevention to Work. Designed agenda for community forum on making healthy choices, trained facilitators, supervised facilitators, and delivered reports on forum findings. November-June 2011-12.
- **Arkansas Department of Health.** Conducted focus group with Independence County CPPW Leadership Team on effectiveness of joint use agreements with school districts; delivered report on findings. January 2012.
- **City of Little Rock,** Cities of Service. Developed and facilitated focus group discussions on service needs for various city constituencies. October-November, 2010.
- **Allyn & Bacon Publishers.** Compiled Instructor's Manual for Joseph DeVito's *Essentials of Human Communication* (6th ed.). January 2007; Compiled Instructor's Manual for Joseph DeVito's *Essentials of Human Communication* (5th ed.). January 2004.
- **McGraw-Hill Publishers.** Reviewed book proposal for new Introduction to Communication textbook. October 2005.
- **Corporation for National Service.** Developed and conducted workshops on networking, community development, interviewing, and public speaking for AmeriCorps*VISTA members. 1995-2001.
- **Community Shares of Colorado.** Developed and presented workshop on public speaking. August 1999.
- **National Senior Service Corps.** Developed and presented workshops on volunteer recruitment and strategic planning for Program Directors of RSVP, Senior Companion, and Foster Grandparent Programs. July 1998.
- **ARleader.** Developed and presented workshops on conflict management for participants in a leadership development program for business and community leaders in rural Arkansas. August 1996.
- **Delta Service Corps.** Developed and presented workshops on effective public speaking and community development. 1995-1996
- **North Little Rock School District.** Facilitated focus groups to redesign discipline policy. September-November 1994.

REPRESENTATIVE COMMUNITY SERVICE

- **Cisneros Center for New Americans.** Interactive session on developing advocacy campaigns and effective messaging. July 2015.
- **Clinton-Bush Presidential Scholar Program.** Applicant reviewer and interviewer. December 2014.
- **Court Appointed Special Advocates of Arkansas.** Presentation on volunteer motivations. September 2014.
- **Global Kids.** Interactive session on "Defining Citizenship." July 2014.
- **Arkansas Department of Human Services Division of Volunteerism.** Workshop entitled "Volunteer Voices: Understanding Volunteers Motivations" for Annual Volunteer Summit, April 2014; April 2011.
- **Arkansas Out of School Network** Steering Committee Member. April 2011 to present.

REPRESENTATIVE COMMUNITY SERVICE (continued)

- **BETA Training.** Interactive session on effective messaging for potential political candidates in Pine Bluff, AR. January 2014.
- **UAMS Physicians' Assistant Program.** Developed and presented workshop on effective group communication. January 2014.
- **US Embassy, Tirana, Albania.** Developed and delivered 42+ hours of training modules on Public Policy Debate for young politicians. Training culminated with three televised debates among representatives of the five largest political parties in Albania. February-May 2013.
- **Education USA Advising Center, Tirana, Albania.** Led workshop on effective proposals for awards and grants. May 2013.
- **American Corner, Tirana, Albania.** Led conversation hour on topic of stages of American presidential campaigns. March, 2013.
- **Little Rock Preparatory Academy.** Led leadership team through strategic planning process. May 2012.
- **UAMS/AR Children's Hospital.** Designed and delivered workshops for the LEDBP (Leadership Education in Developmental and Behavioral Pediatrics) grant initiative. August 2010-2012.
- **Arkansas Master Gardeners.** Presented workshop on volunteer motivations at annual Leadership Conference. August 2011.
- **Just Communities of Arkansas and the Little Rock Racial and Cultural Diversity Commission.** Partnered to develop, facilitate, and train table facilitators for Community Conversation on Immigration. May, 2011.
- **Religious Communicators Council Conference.** Workshop on "Conducting Community Conversations on Race." April 2011.
- **Arkansas Coalition for Excellence.** Developed and facilitated conference on "Building Nonprofit Collaborations to Deal with Federal Budget Cuts." April 2011.
- **Arkansas Department of Human Services, Office of Policy Research and Development.** Presentation entitled, "Public Policy: Definitions, Triggers, and Frames" presented to DHS Fellows, March 2011.
- **Young Nonprofit Professionals Network.** Presentation entitled, "Advocacy 101." March 2011.
- **Association for Professional Fundraisers.** Presentation entitled, "The Impact of Public Policy on Fundraising." March 2011.
- **Just Communities of Arkansas and the Little Rock Racial and Cultural Diversity Commission.** Partnered with to develop, facilitate, and train table facilitators for Community Conversation on Racial and Ethnic Tensions. September-October, 2010.
- **Center of Civic Education.** State Director, Project Citizen. April 2010 to November 2011. Judge for state hearings. May 2009.
- **University of Arkansas at Little Rock Center for Public Collaboration.** Develop and moderate National Issues Forum workshops and forums. July 2007 to present.
- **Ouachita Junior Girls Scouts.** Workshop entitled "Lead On," in celebration of Women's History Month. March 2009.
- **Clinton Global Initiative-University.** Facilitation Trainer and Manager. Austin, TX, February 2009.
- **National Issues Forum/National Archives and Records Administration** Partnership at Clinton Presidential Center. Facilitated public forums on health care and education. September-October 2008.
- **AmeriCorps City Year Little Rock.** Developed and presented workshop on Conflict Transformation. January 2008.
- **Arkansas Department of Health and Human Services.** Facilitated focus groups with homeless populations. Spring 2006.
- **William Jefferson Clinton Presidential Center.** Docent. November 2004 to 2006.
- **Arkansas Literary Festival, Panel Chair,** April 2005.
- **KTHV Channel 11 (local CBS affiliate).** Guest Commentator for First Presidential Debate. November, 2004.
- **Pulaski County Special School District.** Junior University Instructor. June 2004.
- **Homeless Shelter of Boulder County (CO).** Developed and presented workshop on effective meeting management. June 2003.
- **Advocates for Battered Women.** Workshop on effective public speaking for speaker bureau volunteers. June 1996.
- **City of Little Rock Middle Managers Association.** Presentation on dealing with change. May 1996.
- **Council on Aging, Arkansas Department of Human Services.** Workshop on effective public speaking. February 1995.
- **Arkansans for Drug Free Youth.** Presentation on effective public speaking. March 1993.
- **Celebration of Women in Medicine Day.** "Women as Managers." May 1992.
- **Arkansas Council for Exceptional Children** Annual Conference, "Setting the Stage for Collaborative Learning." October 1991.
- **Arkansas Women's Political Caucus.** "Conflict and Empowerment." May 1991.

REPRESENTATIVE UNIVERSITY SERVICE

University of Arkansas Clinton School of Public Service (UACS)

- Faculty Advisor Clinton Global Initiative-University (CGI-U), Spring 2015
- Curriculum Committee, Convener, Fall 2013 to present
- Academic Strategic Planning Committee, 2008 to present
- Search Committee for Director of International Programs, Summer 2011
- Graduate Admissions Committee, 2007 to 2010
- Selection Committee for Center on Community Philanthropy Visiting Scholar Position, June 2009
- Search Committee for Director of Field Service Education Position, Summer 2008
- Chair, Search Committee for Associate Professor Position, Fall-Spring 2007-2008
- Search Committee for Director of Center on Community Philanthropy, Fall 2007

University of Central Arkansas (UCA)

- Chair, Search Committee for Assistant Professor Position, Department of Writing and Speech, 2006-2007
- Instructional Development Council Lunch and Learn Series, “Where’s the Learning in Service-Learning?” February 2006
- University General Education Council, 2005-07
- Chair, Search Committee for Associate Professor Position, Department of Writing and Speech, 2005-2006
- Assessment Committee, Department of Writing and Speech, 2004-06
- Curriculum Committee, Department of Writing and Speech, 2003-06; Chair, 2005-06
- University Public Service Award Committee, 2004-2005
- Presidential Election Teach-In, October 2004
- Promotion Committee, Department of Writing and Speech, 2004-05
- University Scholarship, Research, and Creative Award Committee, 2003-05
- Awards and Research Committee, College of Fine Arts and Communication, 2003-05
- University Women, 2003-07; Book Scholarship Committee Chair, 2003-04; President, 2004-05

University of Colorado-Boulder (CU)

- Chair, Steering Committee, Center for Service Learning, Fall 2002
- University Service Learning Fair Developer, Fall 2002
- Friday Forums and the Fall Intensive Training, Graduate Teacher Program. Workshops on implementing service learning into the curriculum, August-September 2002
- Fall Intensive Training, Graduate Teacher Program. “Dilemmas of Gendered Authority: Issues in TA-Student Interactions” workshop, August 2001 (with Amy Grim and Robert Agne)
- Communication Department. Workshops on effective teaching for in-coming graduate teaching assistants; August 2000; August 1999; August 1998 (with Anna Spradlin)
- Fall Intensive Training, Graduate Teacher Program. “Assessment as Learning: How to Make College Less Confusing (and More Meaningful) for Your Students”; August 1999; August 1998
- University Graduate Teacher Program Review Committee, 1998-99
- Commission on the Status of Women, 1998-99
- Communication Department, Lead Graduate Teacher, 1998-1999
- Communication Department Undergraduate Committee, 1998-1999

University of Arkansas-Little Rock (UALR)

- Alternative Spring Break, Faculty Sponsor, 1994-1996
- University Health and Wellness Committee, 1989-1992; 1993-1995; Secretary, 1989-90; Chair, 1990-91; 1994-95
- Speech Communication Department Service Committee, 1990-1992; Chair, 1991-92
- College of Professional Studies Faculty Council, 1991-92
- University Admissions and Transfer Committee, 1991-92
- University Behavioral Standards Committee, 1990-91
- University Honors and Awards Committee, 1989-92
- Commission on the Status of Women, 1989-92; Executive Board Member 1991-92
- Chancellor’s Leadership Class, Faculty Sponsor, 1989-1991

CONTINUING EDUCATION EXPERIENCES

- Summer Institute of Civic Studies, Jonathan M. Tisch College of Citizenship and Public Service, Tufts University, Medford, MA, June-July 2012.
- Evans School of Public Affairs, University of Washington, Workshop on Case Teaching, Seattle, WA, June 2009
- National Communication Association Pre-Conference Seminar on “Deliberative Democracy & Communication Studies: Building Networks of Research, Pedagogy and Institutional Support,” San Diego, CA, November 2008
- National Communication Association Short Course on “The Scholarship of Teaching and Learning,” San Diego, CA, November 2008
- National Communication Association Short Course on “Rhetoric of Social Intervention,” San Diego, CA, November 2008
- Kettering Foundation, Workshop on Innovations in Deliberative Forum Design. Dayton, OH, October 2008
- International Communication Association Pre-Conference Workshop on “Bridging the Divide between Scholar and Activist in the Communication Discipline,” Montreal, CA, May 2008
- Kettering Foundation, Public Policy Workshop on Research Opportunities. Dayton, OH, July 2007
- Rhetoric Society of America’s Second Biennial Institute Workshop on “Vernacular Rhetoric,” Troy, NY, May 2007
- National Communication Association’s Summer Institute: “Catching Ourselves in the Act: A Collaborative Planning Session to Enrich Our Discipline through Social Constructionist Approaches,” Albuquerque, NM, August 2006
- Rhetoric Society of America’s First Biennial Institute Seminar on “The History of Rhetoric as Teaching Tradition,” Kent, OH, May 2005
- Twenty-ninth Annual Workshop on Assessment as Learning, Alverno College, Milwaukee, WI, June 2005
- Conference on General Education Assessment, Association of American Colleges and Universities, Atlanta, GA, February 2005
- Conference on Gender, UALR Gender Studies Program, November 2003
- Campus Compact Summit on Service Learning, Brown University, November 2002
- First Annual Seminar on Service Learning, Campus Compact, Brown University, June 2000
- Lead Graduate Teacher Training, CU-Boulder, May 1998
- Fourteenth Annual Workshop on Assessment as Learning, Alverno College, Milwaukee, WI, June 1990
- Critical Thinking and Writing across the Curriculum Workshops, UALR, Fall/Spring 1990